



Health Protocol Hotel Auberge Montreal Espace Confort

Hotel Auberge Montreal Espace Confort is committed to respecting public health standards as recommended by the occupational health public health organization published by the National Institute of Public Health of Quebec. You can follow the following link to see all of the [recommendations](#):

The well-being, health and safety of our customers and employees are paramount to our business and therefore, we monitor the situation very closely and adapt the recommended procedures.

Here is a summary of preventive measures to minimize risks inside the establishment and thus promote the safety and well-being of our customers and work teams.

1. All employees are advised not to come to work if they have suggestive symptoms such as fever, cough, breathing difficulties or any other symptoms according to the following official [website](#):
2. We promote hand hygiene measures by making the necessary equipment available to everyone (over 60% hydro-alcoholic solutions, running water with soap, disposable tissues, etc.).
3. We strongly encourage at all times a minimum distance of 2 meters between any person (customers, employees) inside and outside the establishment.
 1. Installation of physical markers on the ground or on the walls (lines, stickers, cones or other structures to encourage the distance of 2 meters.
 2. Badges and posters are installed to remind customers of the physical distance measures to be observed upon arrival at the hotel.
 3. No meeting or gathering
 4. All unnecessary material is removed from common areas (documents, magazines, trinkets, etc.)
4. Arrival and departure of customers
 1. Distributors of hydro-alcoholic solution for hand disinfection, accompanied by posters, are available.
 2. The distance with the receptionist will be maintained at 2 meters at all times.
 3. Limit/ avoid cash payment.
 1. We favor payments by credit cards.
 4. The reception is disinfected several times per day.
5. Assignment of accommodation units
 1. The assignment of accommodation units is made with a distance from the next occupied room*
 2. A minimum period of 24 hours is granted between the occupation of units*
6. Room maintenance (accommodation units)
 1. During the stay, housekeeping will be reduced to the bare minimum and only the essential housekeeping will be done during the stay of a same client.
 2. No maintenance will be carried out if the client must remain in the room unless it is possible to comply with the distance of 2 meters.
 3. Cleaners and disinfectants will be used.
7. Catering service
 1. The restaurant is temporarily closed. We strongly encourage deliveries to rooms with room service caterers.
8. Non-essential services
 1. The non-essential areas will all be restricted in order to limit any form of gathering.

** Certain factors out of our control could limit the possibility.*